



TEAMWORK/COLLABORATION

MEANINGFUL CONSULTATION

Values diversity
Promotes successful interactions
Safe environment physically/
emotionally
Clear expectations
Mutual understanding
Non-judgmental
Values parental involvement

Common vision
Respectful dialogue
Clear communication pathways
Timely information

Family expertise regarding the child
is valued
Mutual respect
Equal partnerships
Individual perspectives valued
Open communication
Maintain objectivity

PROBLEM SOLVING

CONFLICT RESOLUTION

PRINCIPLES OF FAIRNESS

Active discussion with all involved
Clear articulation of issue
Focus on resolution
Listen to, understand, suspend
judgment
Flexibility

Simple, clear, parent friendly
processes
Transparency in process and decision
Focus on hearing all sides of an issue

Impartiality and honesty
Procedural fairness
Fairness in decisions and process
All appropriate information available
to all parties

